

NEW CLINIC HOURS AT NBHC GROTON

Effective 1 May 2006, Naval Branch Health Clinic Groton (NBHC) will be closed on Sundays. This decision was prompted by decreased utilization of the Sunday Clinic and also a continued increase in the operational deployments of our medical staff. This change will enable us to increase appointment availability for beneficiaries on our most utilized days - Monday thru Saturday- by shifting staff to those days. Ancillary services, pharmacy, radiology and laboratory will continue to operate under the same hours of operation. These services are available on Saturdays only for patients seen in the clinic that day. Prescription refills, new civilian prescriptions, new civilian blood work requests and civilian X-ray requests can be processed Monday-Friday from 0730-1800.

To access care when NBHC Groton is closed, please call the Naval Health Care New England Appointment Call Center at 1-888-NAVY MED. The Call Center is available 24/7 to assist you in scheduling appointments for the next business day, assist you in contacting your Primary Care Manager for medical advice or to help you request authorization for urgent care. Visit our web site <http://nhcne.med.navy.mil> for information on urgent care clinics in the area. As always if you have a true emergency (i.e. threat to life, limb or sight), call 911 or immediately go to the nearest Emergency Room.

We appreciate your comments and concerns. Please give us your feedback on how we can serve you better. Log on to: <http://ice.disa.mil> and visit our Customer Focused Feedback System. Your voice counts!

NBHC Primary Care Clinic hours are as follows:



**Naval Branch Health Clinic (NBHC) Groton
Hours of Operation
1-888-628-9633 (1-888-NAVY MED)**

Monday-Friday: 0730-1800

Saturday: 0800-1600

Sunday: Closed

**Holidays: 0800-1600; Open some holidays, call for availability. Closed
Thanksgiving, Christmas & New Years Day**

Call 1-888 NAVY MED 24/7 to schedule an appointment, access a Primary Care Manager for medical advice, or to request authorization for urgent care.

Visit our web site <http://nhcne.med.navy.mil> for information on Urgent Care Centers in your area or ask the Call Center Agent.